

Centaurus Patient Transfers

At any given moment your call center might be tasked with accepting a patient from a nearby facility.

To ensure the patient's well-being, all aspects of the transfer process must run flawlessly. That's where LVM Systems comes in.

With LVM Systems' Centaurus Transfer module, your team has at its fingertips all the processes and protocols that ensure a safe and efficient transfer.



LVM Systems' Centaurus Transfer module was designed and fine-tuned through collaboration with existing transfer centers throughout the country.

With the Centaurus Transfer module you can customize the program in a manner that helps you reach the highest levels of efficiency and customer satisfaction.

Improving Patient Transfer Efficiency with Centaurus

When it comes to accepting patient transfers from other facilities, you owe it to your organization to institute a process that not only ensures high-quality patient care, but also endears your organization to transferring facilities.

LVM Systems' Centaurus Transfer module gives you the opportunity to create a system specifically for your facility's needs, which meets federal reporting guidelines. The Transfer module is a powerful and robust tool that is sure to increase efficiency. You can count on the Centaurus Transfer module to provide:

- **Robust databases for physicians and hospitals.** When the transfer request is received, the referring hospital or practice can be quickly identified. Its contact information pre-populates, allowing staff to easily recognize repeat referrers.
- **Full process support.** The Transfer module organizes the sequence of activities specific to any patient transfer scenario.
- **EMTALA compliance.** The transfer type prompts appropriate Emergency Medical Treatment and Active Labor Act questions to assure compliance by both referring and accepting providers.
- **Specialty and service-specific instructions.** For every type of

request, the software supports your specific protocol for directing data collection and the flow of the call.

- **Patient alerts.** Special patient needs and attributes which affect bed placement are easily captured. This can include items such as: isolation, intubation, ventilation, drips, and balloon pump.
- **Contact management.** Each communication in the series can be tracked and time stamped, whether with the accepting physician, house supervisor, patient placement or transport service.
- **Acceptance.** The accepting physician, service and any additional instructions are documented for reporting purposes. The Transfer module also tracks reasons for nonacceptance, if the transfer request cannot be accommodated.
- **Transportation.** Communication with and arrangement of transportation services is built into the acceptance process. If the sending facility arranges transport, the software may still be used to track the service name and transport type.
- **Transfer status screen.** An at-a-glance screen shows which activities are complete, in progress or not started. This assists with the management of any open cases and keeps all staff up-to-date on each case.

