

LVM is Committed to HIPAA Compliance

The rules have changed. We changed with them.

The Affordable Care Act (ACA) has changed the way we do business. We are no longer “covered” as your Business Associate. We are now directly accountable to the same HIPAA & HITECH rules and regulations you are.

Over the last 10 months, LVM has heavily invested in compliance efforts, both financially and physically. We have spent over one thousand man hours researching, developing and implementing new accountability standards.



Our Efforts to Date:

- **Performed a comprehensive, company-wide vulnerability evaluation**
- **Implemented new HIPAA/HITECH policies and procedures**
- **Created a Disparate Data System following HITECH protocol**
- **Enhanced security efforts safeguarding our hardware and networking**
- **Established company training curriculum covering the compliance requirements**

LVM is serious about your success. To demonstrate this, we have taken these steps:

Secured our Network

Using logging and network penetration technology ensures our network is HITECH compliant and secure.

Segregated our Data

We use a Disparate Data System, which safeguards any Protected Health Information (PHI) from being compromised allowing only authorized Data Services Staff access.

PHI data is segregated and stored on designated hardware.

Data Services Staff policies require any PHI to be sanitized from our systems when the data is no longer needed following a requested data procedure such as migration, cleanup, interfaces, or conversions.

Protected our Virtual Call Center (VCC)

Using DBDEFENCE, VCC hosted data is encrypted both in transit and at rest.

Trained our Employees

Mandatory employee training covering HIPAA requirements are performed at least annually.

Competency testing to validate understanding of requirements is required of all employees.

Established ongoing Efforts

Security and Compliance Officers ensure we remain compliant, reviewing our efforts annually.