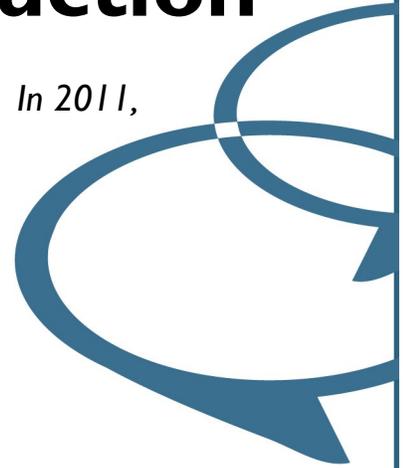


Hospital Readmission Reduction

"1 in 5 patients released from inpatient care will be readmitted within 30 days. In 2011, these readmissions cost Medicare \$1.7 billion dollars."

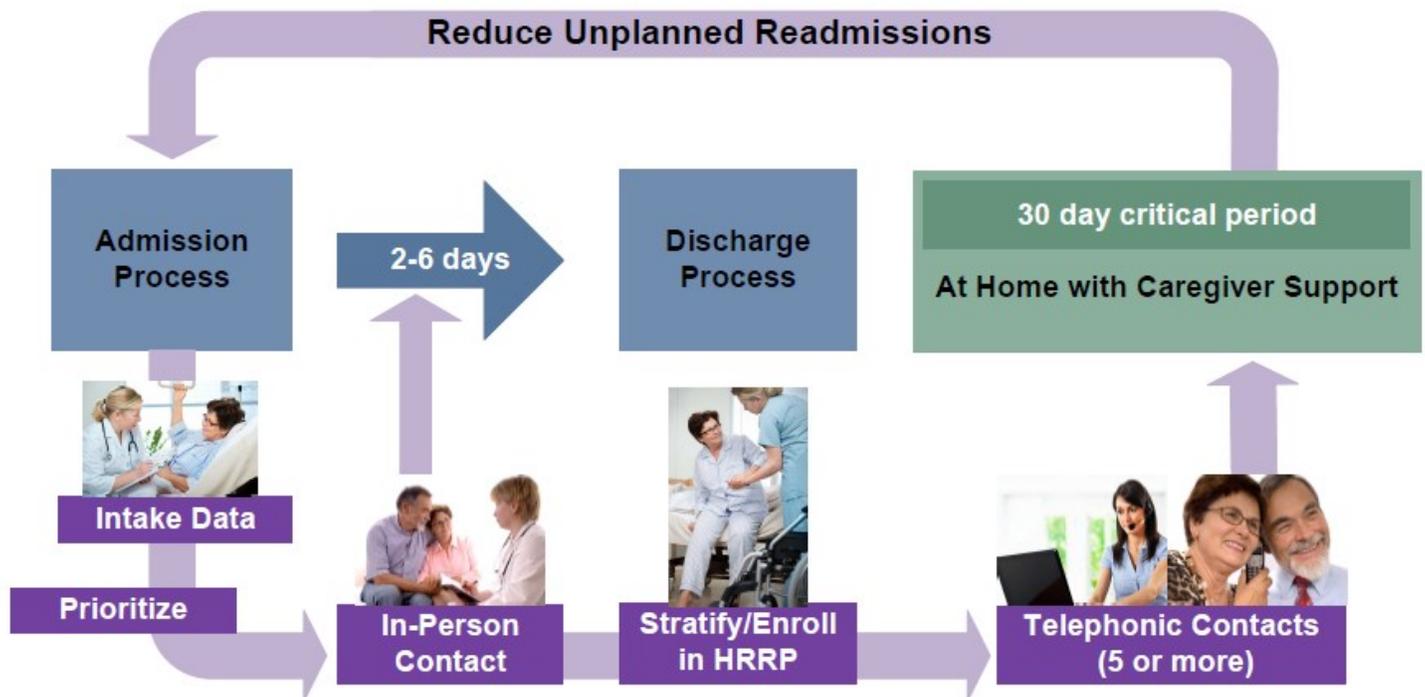


Eliminate your hospital's Medicare readmissions penalty and reduce your overall healthcare costs.



LVM's centralized, call center approach to Hospital Readmissions Reduction (HRRP) is the only program that capitalizes on 25 years of call center software experience. LVM has partnered with ORCAS, a Eugene, OR healthcare technology company to develop a comprehensive program aimed at reducing 30-day patient readmissions. ORCAS has a strong track record for creating customized disease management solutions, which when coupled with LVM's powerful healthcare call center software, N-Centaurus, will provide health coaches with the tools they need to reduce 30-day readmissions.

The LVM Systems and ORCAS Release with Care™ Model



Hospital Readmission Reduction Program – Release with Care™

A systematic approach to improving care by engaging patient and caregiver partnerships



Why choose LVM's Hospital Readmission Reduction Program with ORCAS Release with Care™ content? Because it works!

Healthcare's current processes are failing:

- Discharge/unit nurses don't have time to address both patient and caregiver educational needs.
- The hospital setting typically is not conducive to education and knowledge assimilation necessary to drive behavior change.
- The care continuum often breaks down between hospital and primary care.
(Less than 50% of patients see their primary care physician within 30 days of discharge.)

LVM's HRRP incorporating Release with Care™ can close the gaps in care:

- Focuses on individual needs (gap analysis)
- Supports development and health of caregiver
- Identifies and addresses early symptoms at a primary care level
- Increases self care/home care capabilities
- Leverages lower-cost healthcare services and resources to reduce readmissions

The Hospital Readmission Reduction Program – Release with Care™ includes:

- Contact and care management software
- Staff/counselor training
- Program process and scripting
- Patient and caregiver assessment tools and educational materials
- Reporting and analysis package to determine program efficacy and cost/benefit analysis

For more information on how to reduce your readmissions, or to speak with a Sales Representative, visit our website at www.lvmsystems.com/About.